Family Preservation Assessment Services (FPAS) Timelines

Formally known as "Up-Front Assessments (UFA's)

Emergency Response Command Post (ERCP) Referrals

ERCP assessments are received or assigned to an agency during after-hours (Mon-Fri 5pm-9am), weekends and holidays. **Please note, although you may be assigned the assessment during these normal weekly business hours, you will coordinate with the person to be assessed what time/place they can be interviewed which can fall outside of the above timeframe**

- 1. The assessor should respond to the requested location within an hour of being called unless otherwise instructed by the DCFS designee.
- 2. A written Preliminary Summary must be completed and faxed to the CSW within two (2) hours after the interview has been completed with the person(s) identified on the 800 form (Note: a written Preliminary Summary of Findings is normally limited to one (1) page.)
- 3. The final Assessment report is to be submitted to DCFS within 24 hours after the interview.

Additional Notes

If for any reason you cannot meet an assessment deadline, be sure to communicate this to the CSW and document the reasons why.

- Conversely, if the CSW gives you permission to extend assessment deadlines or timelines, document these conversations and/or print out any email confirmations for your records. Take this out. It is not up to the CSW to give the agency extension. This will be a finding!
- If you are unable to get a response from the person to be interviewed as identified on the 800 form after three (3) telephone attempts and two (2) face-to-face attempts within the five (5) business day period, you must alert the CSW and CBL (Community Based Liaison) listed on the 800 Form of your attempts to schedule the interview and fax an "Attempted Contacts Form" to DCFS to close the referral.
- A Family Preservation Assessment should never be performed on children even if they
 are minor parents. These interviews are designated for adults only (18yrs of age and
 over)
- A typical interview should last approximately 2 2.5 hours. The written report should take less than 3 hours to complete (Total Assessment Billing Time = 5-6 hrs.). If you perceive needing more time to conduct this process, please consult your clinical supervisor and/or directors at your site.